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<https://www.psalms121ministries.com>, and other sites we own and operate. This policy is effective as of 12 November 2024.

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING service(s) AND/OR SERVICES AS THEY CONTAIN IMPORTANT INFORMATION ABOUT YOUR LEGAL RIGHTS, REMEDIES AND OBLIGATIONS. THIS POLICY IS IN EFFECT AS OF NOVEMBER 12, 2024.

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### **Governing Law and Jurisdiction**

This website (excluding linked sites) is controlled by the Psalm 121 Ministries from its offices within the Province of Manitoba, Canada. By accessing this site, you and the Psalm 121 Ministries agree that all matters relating to access to, or use of, this site shall be governed by the laws of the Province of Manitoba and the laws of Canada.

## **1. Information We Collect**

Information we collect includes both information you knowingly and actively provide us when using or participating in any of our services and promotions, and any information automatically sent by your devices in the course of accessing our products and services.

Our site may use “cookies” to enhance user experience. A visitor’s web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Visitors may choose to set their web browser to refuse cookies, or to alert them when cookies are being sent. If they do so, note that some parts of the site may not function properly.

## **2. Log Data When you visit our website.**

Our servers may automatically log the standard data provided by your web browser. It may include your device’s Internet Protocol (IP) address, your browser type and version, the pages you visit, the time and date of your visit, the time spent on each page, other details about your visit, and technical details that occur in conjunction with any errors you may encounter. Please

be aware that while this information may not be personally identifying by itself, it may be possible to combine it with other data to personally identify individual persons.

### **3. Personal Information**

We may ask for personal information which may include one or more of the following:

First and Last Name

Organization Name

Email

Date of birth

Phone/mobile number

Billing Address

Credit Card or other payment cards

Legitimate Reasons for Processing Your Personal or Organization Information We only collect and use your personal information when we have a legitimate reason for doing so. In which instance, we only collect personal information that is reasonably necessary to provide our services to you.

Any financial information such as payment cards or otherwise you provide are subject to the payment provider and/or payment processor terms and conditions and privacy policies and release Psalm 121 Ministries of all and any liability. If you send payment via e-transfer/email, you do so at your own risk and release Psalm 121 Ministries from all and any liability.

### **4. Collection and Use of Information**

We may collect personal information from you when you do any of the following on our website: Use a mobile device or web browser to access our content Contact us via email, social media, or on any similar technologies When you mention us on social media We may collect, hold, use, and disclose information for the following purposes, and personal information will not be further processed in a manner that is incompatible with these purposes: to enable you to customize or personalize your experience of our website to contact and communicate with you 1 of 4 Psalm 121 Ministries© for analytics, market research, and business development, including to operate and improve our website, associated applications, and associated social media platforms to enable you to access and use our website, associated applications, and associated social media platforms for internal record keeping and administrative purposes to comply with our legal obligations and resolve any disputes that we may have Please be aware

that we may combine information we collect about you with general information or research data we receive from other trusted sources.

## **5. Security of Your Personal Information**

When we collect and process personal information, and while we retain this information, we will protect it within commercially acceptable means to prevent loss and theft, as well as unauthorized access, disclosure, copying, use, or modification. Although we will do our best to protect the personal information you provide to us, we advise that no method of electronic transmission or storage is 100% secure, and no one can guarantee absolute data security. We will comply with laws applicable to us in respect of any data breach. You are responsible for selecting any password and its overall security strength, ensuring the security of your own information within the bounds of our services.

## **6. How Long We Keep Your Personal Information**

We keep your personal information only for as long as we need to. This time period may depend on what we are using your information for, in accordance with this privacy policy. If your personal information is no longer required, we will delete it or make it anonymous by removing all details that identify you. However, if necessary, we may retain your personal information for our compliance with a legal, accounting, or reporting obligation or for archiving purposes in the public interest, scientific, or historical research purposes or statistical purposes.

## **7. Disclosure of Personal Information to Third Parties**

We may disclose personal information to: a parent, subsidiary, or affiliate of our company third party service providers for the purpose of enabling them to provide their services, for example, IT service providers, data storage, hosting and server providers, advertisers, or analytics platforms our employees, contractors, and/or related entities our existing or potential agents or business partners sponsors or promoters of any competition, sweepstakes, or promotion we run courts, tribunals, regulatory authorities, and law enforcement officers, as required by law, in connection with any actual or prospective legal proceedings, or in order to establish, exercise, or defend our legal rights third parties, including agents or sub-contractors, who assist us in providing information, products, services, or direct marketing to you third parties to collect and process data 2 of 4 Psalm 121 Ministries©

## **8. International Transfers of Personal Information**

The personal information we collect is stored and/or processed where we or our partners, affiliates, and third-party providers maintain facilities. Please be aware that the locations to which we store, process, or transfer your personal information may not have the same data

protection laws as the country in which you initially provided the information. If we transfer your personal information to third parties in other countries: (i) we will perform those transfers in accordance with the requirements of applicable law; and (ii) we will protect the transferred personal information in accordance with this privacy policy.

## **9. Your Rights and Controlling Your Personal Information**

You always retain the right to withhold personal information from us, with the understanding that your experience of our website may be affected. We will not discriminate against you for exercising any of your rights over your personal information. If you do provide us with personal information, you understand that we will collect, hold, use and disclose it in accordance with this privacy policy. You retain the right to request details of any personal information we hold about you. If we receive personal information about you from a third party, we will protect it as set out in this privacy policy. If you are a third party providing personal information about somebody else, you represent and warrant that you have such person's consent to provide the personal information to us. If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time. We will provide you with the ability to unsubscribe from our email-database or opt out of communications. Please be aware we may need to request specific information from you to help us confirm your identity. If you believe that any information we hold about you is inaccurate, out of date, incomplete, irrelevant, or misleading, please contact us using the details provided in this privacy policy. We will take reasonable steps to correct any information found to be inaccurate, incomplete, misleading, or out of date. If you believe that we have breached a relevant data protection law and wish to make a complaint, please contact us using the details below and provide us with full details of the alleged breach. We will promptly investigate your complaint and respond to you, in writing, setting out the outcome of our investigation and the steps we will take to deal with your complaint. You also have the right to contact a regulatory body or data protection authority in relation to your complaint.

## **10. Limits of Our Policy**

Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and policies of those sites and cannot accept responsibility or liability for their respective privacy practices.

## **11. Changes to This Policy**

At our discretion, we may change our privacy policy to reflect updates to our business processes, current acceptable practices, or legislative or regulatory changes. If we decide to change this privacy policy, we will post the changes here at the same link by which you are accessing this privacy policy. If required by law, we will get your permission or give you the

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opportunity to opt in to or opt out of, as applicable, any new uses of your personal information.  
3 of 4 Psalm 121 Ministries© 12. Contact Us For any questions or concerns regarding your privacy, you may contact us using the following details:

Company Contact Information:

Psalm 121 Ministries©

info@psalm121ministries.com